

# Internal Control System Design & Control Techniques

# Factors for IC System Design

- Corporate Culture
  - Management Style
  - Budget
  - Employees' behavior
  - Customers' behavior
  - Organization's rules & Regulations
- Type of Business/ Business Segment
  - Bank & Financial Institution (Service Industry)
  - Manufacturing Industry
  - Merchandising Industry

# Factors for IC System Design

- Corporate Direction and Objectives
- Current Financial Control System
  - Manual
  - Accounting Information System (General control & Application control)
- Quality of Human Resource
  - Qualification
  - Skill & Experience
- Quality of Current Internal Control System

# Process of IC System Design and Implementation

Design Internal Control System

Establish/implement IC System

Operate IC System by each department

Review & Evaluate IC System

Revise & Improve the current IC System → Revised (new) IC System



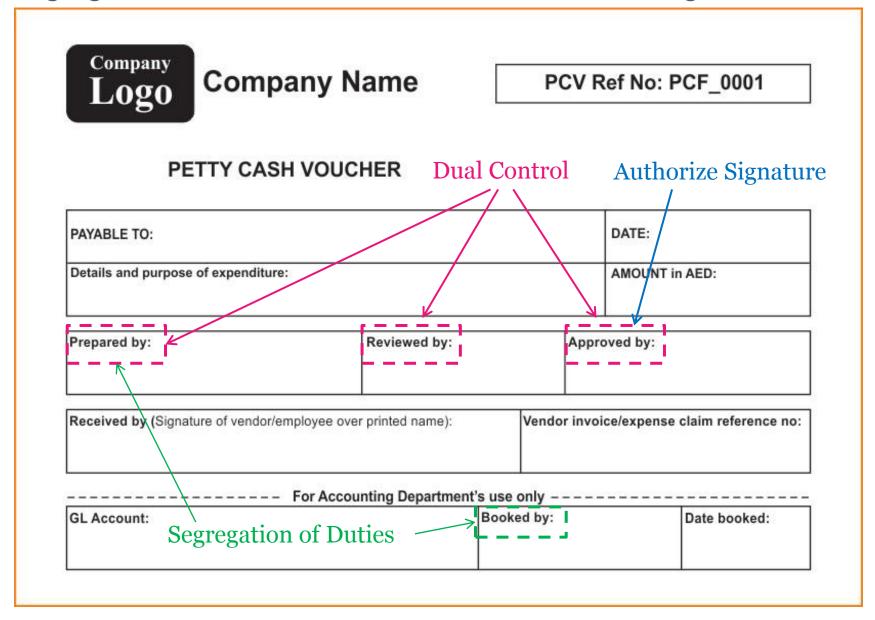
- Segregation of Duties
- Dual Control + Authorize
   Signature
- Joint Custody
- Independent Balancing
- Limit Control
- Restricted Areas
- Reconciliation

- Code Control
- Number Control
- Symbol Control
- Mandatory Vacation
- Rotation of Duty Assignment
- Security Control
- Outside Activities of Personnel

- Segregation of Duties
  - Reasons:
    - Human error
    - Limited competency
    - Prone to fraud
  - Not allow a person to do a job alone from the beginning to the end (at least 2 persons)
  - Put the right man on the right job
  - Promote coordination among employees
  - ullet  $\mathbf{E}\mathbf{x}$ . การแบ่งแยกหน้าที่ผู้ดูแลสินทรัพย์ออกจากผู้บันทึกบัญชี

- Dual Control + Authorize Signature
  - <u>Definition</u>: A person's work will be reviewed or approved by the other person, and both are coresponsible for the rightness of the work.
  - Reasons:
    - Oblivious to his/her own errors or weakness
    - Prone to fraud
  - Ex. การร่วมลงนามการรับเงินจากลูกค้าของหัวหน้าฝ่ายการเงิน ในกรณีที่
     ยอดเงินที่ได้รับสูงกว่าวงเงินที่กำหนดไว้

#### Segregation of Duties & Dual Control + Authorize signature



### Joint Custody

- <u>Definition</u>: Assigning at least 2 persons to co-work and to have co-responsibility to a job to prevent fraud
- Ex. การกำหนดให้ผู้ดูแลการเก็บรักษาสินทรัพย์ในตู้เซฟ ประกอบด้วย ผู้ถือ
  กุญแจเซฟจำนวน 2 คน ผู้ถือรหัส 1 คน โดยเมื่อต้องการเปิดเซฟต้องทำการ
  เปิดร่วมกัน

## Independent Balancing

- <u>Definition</u>: Checking accounting balance by other persons
- Ex. For Petty cash  $\rightarrow$  Surprise check

- Limit Control
  - Reason:

Decentralization



Increase in authority



Controlled using "Limit control"

ullet  $\mathbf{Ex}$ . การจำกัดวงเงินการอนุมัติสินเชื่อของผู้จัดการฝ่ายสินเชื่อในแต่ละระดับ

#### Restricted Areas

#### • Areas:

- Confidential areas: Office of the Board of Directors or CEO
- Dangerous areas: Factory
- High Risk or Sensitive areas: Finance department or lab

#### Procedures:

- Announcement
- Code/Password
- Security guard + security system

- Reconciliation
  - <u>Ex</u>. Bank Reconciliation
- Code Control → Password
- Number Control
  - Pre and sequence numbering (Running number)
  - Stamp "Cancelled" to prevent its re-use
- Symbol Control
  - Stamp Corporate symbol/logo, trademark/copyright symbol



#### Mandatory Vacation

#### Definition:

- Enforce employees to be absent by using vacation/annual leave
- · Others will work in their positions till the leave end.
- Not allow the employees who take vacation leave to go inside the office

#### Reasons:

- To detect errors and fraud
- To increase independence and reduce obstructions
- To physically and mentally refresh employees

- Rotation of Duty Assignment
  - Definition:
    - Enforce employees to rotate to work in other positions
    - Set as a policy to rotate in every 6 or 12 months on an unannounced basis
  - Advantages:
    - To Prevent fraud
    - To increase skill and experience of employees

- Security Control → For safety of life, assets and information <u>Ex</u>.
  - Security guard for B of D, CEO
  - Fire control system → fire extinguisher, sprinkler, Pull station, Smoke detector
- Outside Activities of Personnel
  - Follow/monitor employees' activities after work
  - Set code of ethic or some policies such as
    - Do not sign any surety contract
    - Do not involve with gambling

### Just for fun

